



# F RWARD

Building Community Without Homelessness



**FORWARD**

For people in the  
midst of homelessness or  
housing insecurity,  
moving to stable housing  
is a process.

They have incredible *resilience and hope.*



**FORWARD**

They keep moving *forward*.



**FORWARD**

They keep moving *forward*.  
Because we believe *housing is a basic human right*.



**FORWARD**

They keep moving *forward*.  
Because we believe *housing is a basic human right*.  
And we know that *ending homelessness*  
is possible.





*Housing Forward has evolved*  
to meet the comprehensive needs of our clients amid  
the complexities of a changing world.



*We address homelessness* and housing insecurity at all levels, from the onset of housing crisis to its permanent resolution.





# Impact in 2023

## PREVENT



799 assisted

**\$354,000**

in assistance provided to avert homelessness

**72**

individuals diverted from homelessness

**147**

individuals received financial assistance

## RESPOND



637 assisted

**26%**



increase in individuals served by street outreach

**42,085**

nights of shelter

**26,498**

meals served

**89%**

left interim housing for a positive destination

## STABILIZE



539 assisted

**362**

scattered site units of housing throughout west suburban Cook County

**160,430**

nights of housing

**91%**

of clients stay housed in permanent supportive housing





*Responding to an unprecedented crisis*





## 1992 to 2019

**PADS Emergency  
Overnight Shelter**

## 2020 to 2023

**Responding to an  
unprecedented crisis:**

- Suspended PADS Emergency Overnight Shelter
- Launched new Interim Housing Program and RISE Center medical respite services programs
- Purchased the former Write Inn Hotel

## 2024 & forward

**Continue the highly  
impactful programs  
launched during the  
pandemic.**

**Preparing to  
rehabilitate the hotel  
property**



*Responding to an unprecedented crisis*

Over the last year, homelessness increased by 13% in suburban Cook County.

*That's a reality we will not accept.*



# FORWARD

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## **Our Community**

Interim Housing  
& Medical Respite  
Services

## **Our Future**

Infrastructure  
& Resilience



Interim Housing supports people in transitioning from homelessness to housing stability

Since the inception of Interim Housing Program in 2020:

- **367** people since inception
- **69,889** nights of housing
- **76%** have moved into permanent housing.



**Medical Respite**  
ensures people who  
have experienced  
a medical event  
have a safe,  
stable place to  
recuperate

Since 2020, **The RISE  
Center medical  
respite services** has:

- **272** people since inception
- **23,362** nights of recuperative care
- **89%** have stabilized health.





This campaign will transform a former hotel into the long-term home for interim housing and medical respite services

**63 Renovated Private Rooms**

**25 ADA Accessible Rooms**

**New Medical Respite Exam Suite**

**New Community Space, Dining Area & Kitchen**



**New Client Lobby & Intake Suite**

**Wraparound Service Spaces**

**Staff Offices and Conference Room**

**Updated Patio**



# BEFORE Renovation



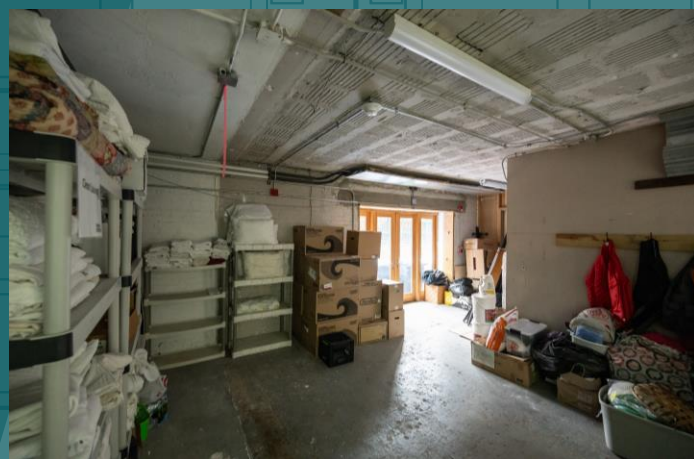
Client room



ADA Non-Compliant Client room



Back Lobby



Storage Area



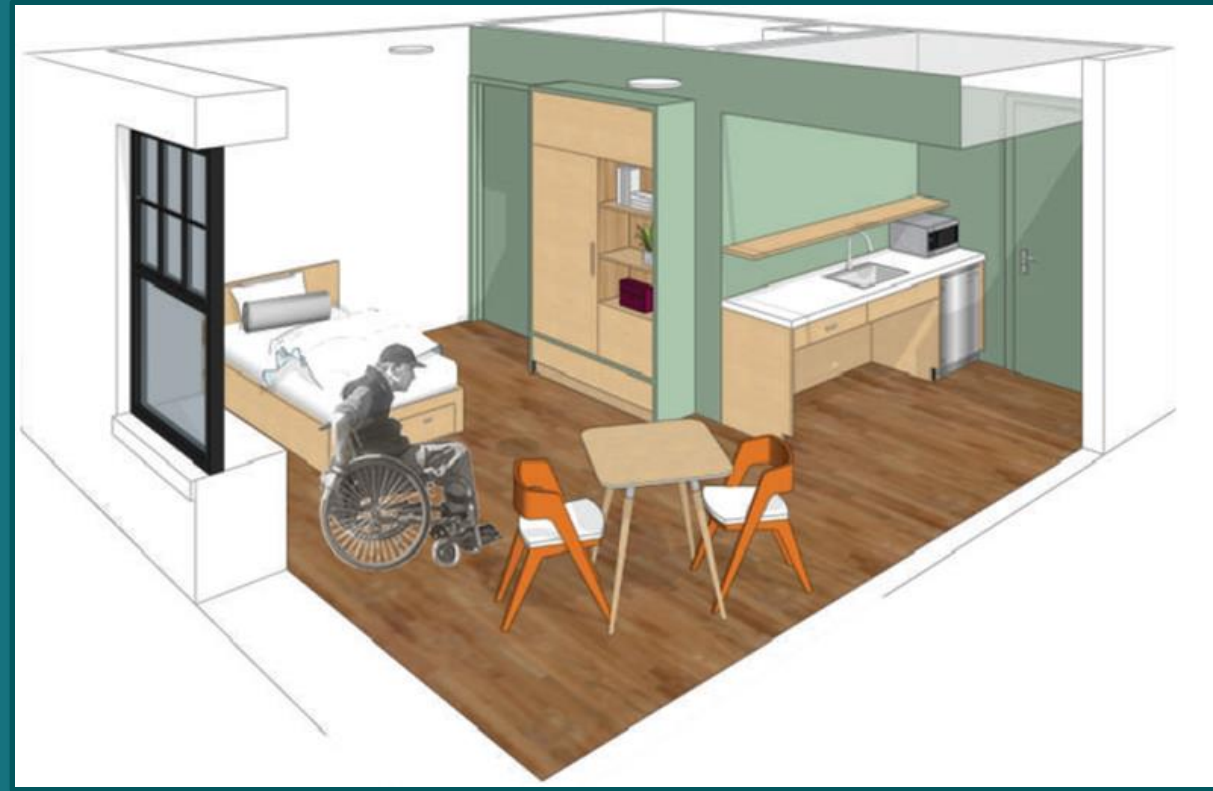
Patio Area







## An updated client room at The Whitney Inn

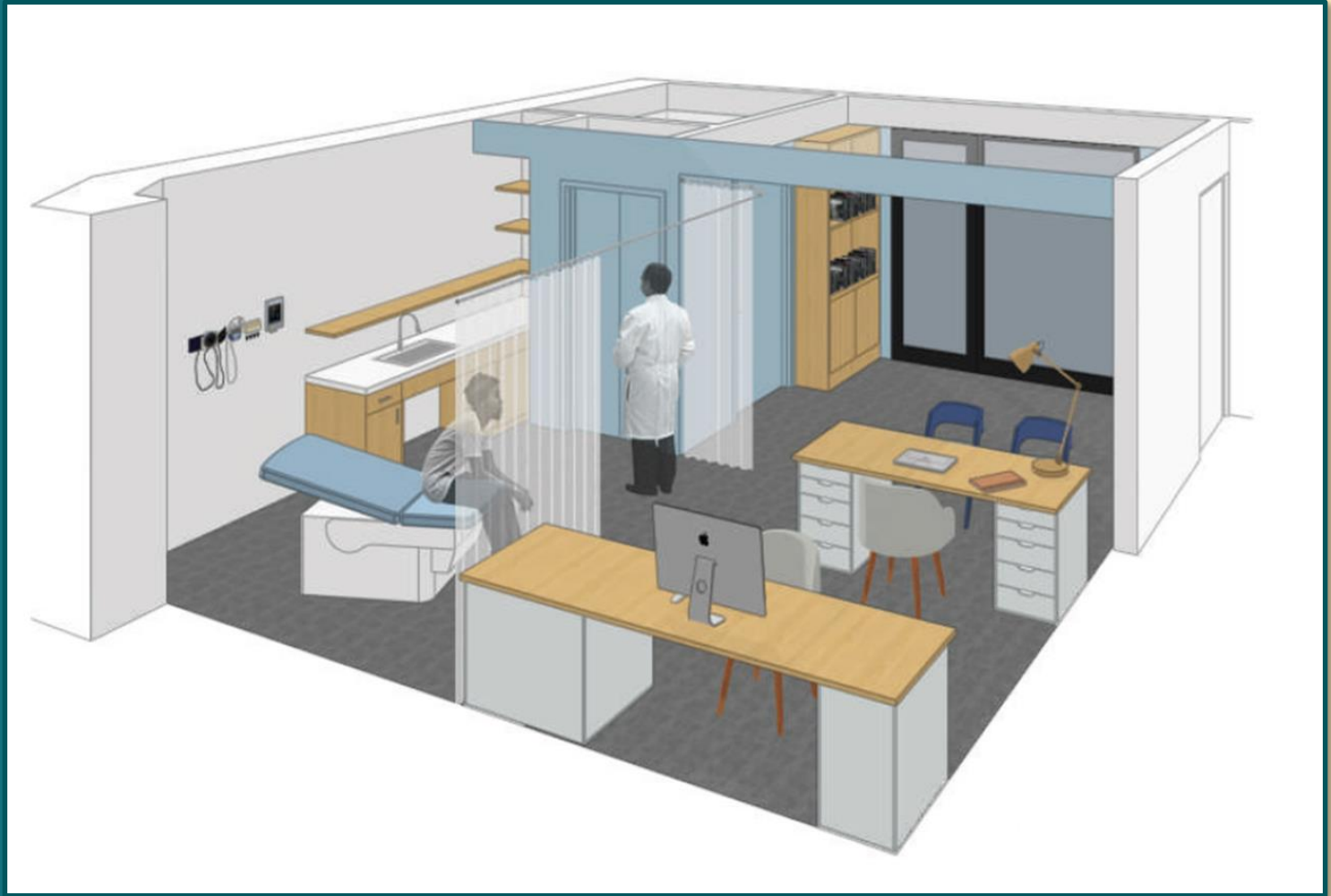


## An updated **ADA accessible** room at The Whitney Inn

Architect's rendering of renovated building



**New Medical Respite Client  
Examination Room and  
Medical Office.**



The new dining area  
with accessible kitchen



The updated **patio** area



Our Future

**Thinking Big,  
Growing Smart**





Our Future

## People

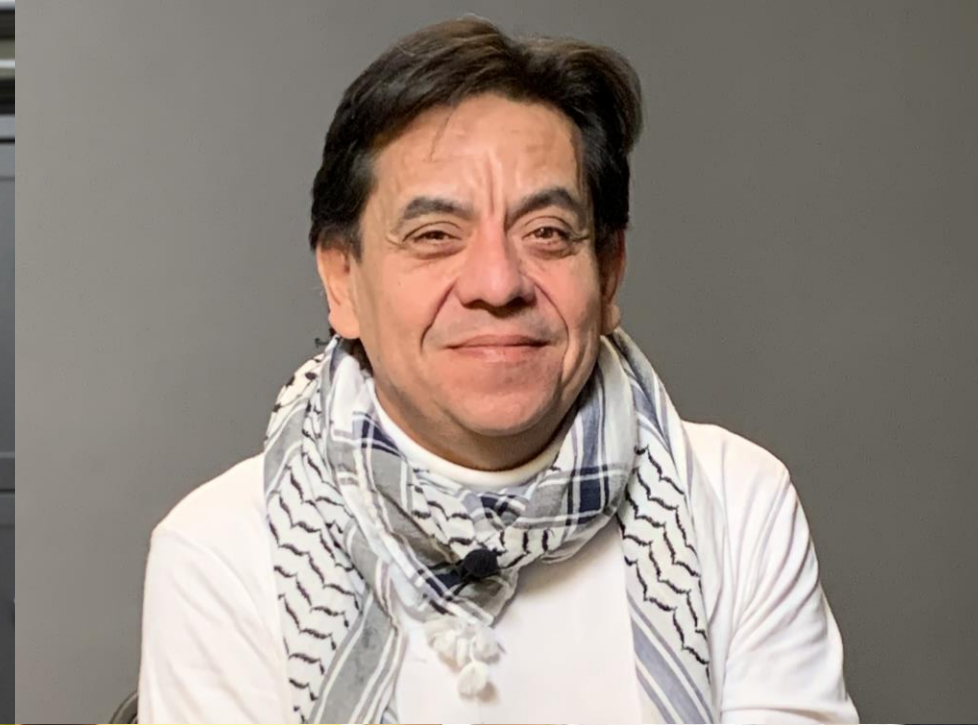
Our team of dedicated professionals is Housing Forward's biggest asset and our greatest investment.





## Programs

Sustaining our existing programs and developing new programs is our top priority





# Technology

We rely on technology that align with the goals of the organization.



Finance & Accounting



Onboarding & Training



Donor Relations



Volunteer Management



IT Service



Building Community Without Homelessness

## Information Technology Strategy & Road Map



Grant Management



Digital Marketing



Events Management



Facilities Management



Procurement



Case Management



Project Management

**Maurice & Diane**







Living with housing instability - and working to end it - is not easy.  
**But a community with homelessness is never an option.**

We need your help to sustain our momentum so our clients can keep moving forward.



# Your generous support of The Forward Campaign will allow us to

Make investments  
that sustain the  
transformative  
programming  
created during the  
pandemic

&

Build our operating  
capacity to  
effectively meet  
the needs in the  
communities  
we serve



**FORWARD**

We invite you to join us in building a community without homelessness.

**Thank you.**

